



The e-mail above was a notice given by the technicians to inform us that SIMS was to be updated.

I had never considered that SIMS was ever going to be an issue that it needed to be assigned to special staff. I had always assumed it would work and would always continue to work normally. This e-mail has changed my conception and I will no longer take anything for granted at school. What I learnt, especially, is that if something is working there is someone behind who makes sure it works!